PHC Pediatrics implemented several quality improvement projects in 2015. The practice worked to improve in the following areas:

* Decrease in number of patients who need Meningococcal immunizations. *Improved scores by 20%.*
* Decrease in the number of patients who are overdue for their Well Child Visit*. Improved scores by 42%*
* Decrease the number of patients who have not had their M-CHAT Screening. *Improved scores by 22%*
* Worked to get patients in to the clinic for follow up visits for ADHD, Asthma, and Obesity. *Improved by as much as 78%*
* Implemented a campaign to decrease the number of patients who are overdue for their T-Dap immunization.
* Focused on reviewing medications with patients. Improved scores by 2% reaching 100% compliance
* Focused on follow up after hospital admissions in an effort to keep children from have a less than 30 day readmission. PHC Pediatrics maintained a 0% readmission rate.
* Implemented a Care Coordination department staffed with nurses and a clinical team. Their role is to reach out to patients by phone in-between their visits to the office, working with patients to help them meet their health goals (lowering blood pressure, lowering blood sugar, increasing exercise, weight loss, etc.)
* Through the patient satisfaction survey we learned that patients were not always able to get in for appointments at the time they would like. We improved our quality of care by opening up same day appointments, and adding after-hour’s appointments with one provider each week.
* Based on results of satisfaction survey, PHC Pediatrics made some improvement to their clinic – replacing chairs, deep cleaning floors, paint, and other efforts to improve the appearance.

**Thank you for your participation in our quality improvement efforts!**

**Continue to Invest in YOUR HEALTH!**

Talk to your provider today to determine if you are due for any of the preventative care below:

* **Well Child Visit**
* **Developmental Screening**
* **DtaP Vaccines**
* **IPV Vaccines**
* **Rotavirus Vaccines**
* **Pneumococcal Vaccines**
* **HiB Vaccines**
* **Hepatitis B Vaccines**
* **Varicella Vaccines**
* **Hepatitis A Vaccines**
* **MMR Vaccines**
* **Meningococcal Vaccines**
* **Tdap Vaccines**
* **HPV Vaccines**